

## HOSPICE CARE

Chaplaincy Hospice Care's team of physicians, nurses, social workers, certified nursing assistants, chaplains, volunteers and Grief Care Specialists work together to provide comfort care and emotional support to patients with a life-limiting illness and their families.

### Hospice care means:

- Patients keep their own physician
- A plan of care is centered on the patient and family's wishes
- Caregivers receive guidance and support
- Having someone to call at any hour
- Home visits by a registered nurse and other team members
- Coordination of medical supplies, equipment and medication
- Trained volunteers providing companionship for patients and breaks for caregivers
- Certified nursing assistants providing comfort care and assistance with the activities of daily living
- Spiritual support
- Guidance and emotional support to help with uncertainty and sadness

## CHAPLAINCY HEALTH CARE'S MISSION

The team at Chaplaincy Health Care focuses on the entire person – their physical, emotional, and spiritual needs. We guide, comfort and care for people experiencing serious illness, end of life, behavioral health issues, personal crisis and loss.

### Chaplaincy Health Care offers the following programs and services:

- Hospice Care
- Palliative Care
- Grief Care
- Cork's Place – grief care for children and teens
- Contract Chaplain Services
- Behavioral Health Therapy



Expert Guidance  
During Life's  
Final Months



**HOSPICE HOUSE**  
2108 W. ENTIAT  
KENNEWICK, WA 99336

**MAIN OFFICE**  
1480 FOWLER STREET  
RICHLAND, WA 99352  
(509) 783-7416  
CHAPLAINCYHEALTHCARE.ORG

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## HOSPICE CAN HELP

Hospice is a patient-centered, family-oriented approach to care for anyone in the advanced stages of a life-limiting illness.

### This includes illnesses such as:

- Alzheimer's Disease
- Dementia
- Heart Disease
- Liver Disease
- AIDS
- COPD / Lung Disease
- Neurological Diseases
- Kidney Disease
- Cancer

By combining careful pain and symptom management with emotional and spiritual support, hospice enables patients to live out the remainder of their lives in comfort and dignity, surrounded by those they love. For families, hospice provides guidance, support, and peace of mind 24 hours a day, seven days a week.

## WHERE DO PATIENTS RECEIVE CARE

**In-Home Hospice** care is provided wherever the patient calls home, which may be their own home, a skilled nursing facility, adult family home or assisted living facility.

**The Hospice House** is a General In-Patient (GIP) care facility specifically geared toward caring for patients when their symptoms need professional management in an in-patient setting.



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## INSURANCE / MEDICARE

Hospice services are covered under the Medicare/Medicaid Hospice benefit. Most insurance plans, HMOs and managed care plans also include hospice coverage. Chaplaincy Hospice Care provides care to anyone, regardless of their age or ability to pay.

### Service Area

Chaplaincy Hospice Care is a non-profit organization serving patients and families in Benton and Franklin Counties.

## WHEN TO CALL

Hospice works best for patients who begin receiving care and support as early as possible. An early referral months in advance of the last few days enables patients to fully benefit from our services that can bring guidance, comfort, peace and quality of life.

## GETTING STARTED

The best way is to call us directly at (509) 783-7416 to discuss your exact needs and how we may be able to help.

You can refer yourself or a family member to Chaplaincy Hospice Care. Your physician, hospital discharge planner, social worker or other healthcare professional can also refer.

**The Hospice House is located at  
2108 W. Entiat, Kennewick, WA 99336**



*“Among the best things  
we can give each other  
are good memories.”*

Henry Nouwen

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