



FALL 2018

HOSPICE CARE  
PALLIATIVE CARE  
GRIEF CARE  
BEHAVIORAL HEALTH

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Extraordinary Hearts  
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Expert  
*guidance*

**Loving Hands,  
Extraordinary Hearts**

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# LOVING HANDS, EXTRAORDINARY HEARTS

**At Chaplaincy Health Care, we are honored to have the support of a very special group of people — our volunteers.**

Chaplaincy volunteers are young people who have families and work full time. They are retired and travel or take care of their grandkids. They are stay-at-home moms and dads or students working on college degrees. Some are people who have experienced our services and want to give back. Others just want to help and feel called to this work.

Chaplaincy volunteers are everyday people...but what makes them so special are their extraordinary hearts. Hearts of compassion, hope, comfort, love, and service.

This is clear in all they do — from working with grieving children at Cork's Place, to washing

laundry at the Hospice House, helping at Repeat Boutique (our hospice thrift stores), visiting with patients, or providing emotional support for people during illness and grief. Our volunteers honor dying veterans with a special ceremony and salute, deliver birthday cakes and cards to patients, and help with office tasks and at special events.

These dedicated and compassionate individuals make an immeasurable difference in the lives of people across our community each and every day.

To all of our volunteers—thank you for your loving hands and extraordinary hearts. You are a blessing!

**Do you have a compassionate heart and desire to help those experiencing illness and loss? Then volunteering at Chaplaincy Health Care may be for you. To learn more, please contact our Volunteer Coordinators at 509-783-7416 or go to [www.chaplaincyhealthcare.org](http://www.chaplaincyhealthcare.org).**

## Volunteer Spotlights



### ELLEN COLE

I have wanted to volunteer for hospice for years and I was finally able to do so when I retired. I have been with Chaplaincy Health Care for three years or so and have enjoyed being part of such a caring team. I have been able to serve in several different

areas, including faxing and filing medical records, home visits, and helping out at the Hospice House.

I enjoy being part of a team approach that supports and serves the needs of our patients and their families. I know how I felt when hospice care was there for our family years ago when my sister lost her battle with ovarian cancer. I never forgot the kindness, nursing skill, and their loving presence and support to see us through her end of life process. I decided then that one day I wanted to be part of such an organization.

My favorite part of volunteering is being at Hospice House working with such a devoted staff who

truly care about those entrusted to them. The atmosphere is so peaceful and the families are so appreciative for not only the nurses, but the support staff as well. It's not unusual for family members who have lost their loved ones to return occasionally and thank the nurses and Nancy the cook for her delicious soups she prepares each day for the families to physically sustain them.

I truly am blessed to be part of such a wonderful organization and am so thankful that I have the time to give back to our community in this way.



### JEANNE HEATH

I have volunteered with Chaplaincy Health Care for three years. I work in the Hospice House one day a week where I help with Restless and 11th Hour patients. I also work in the Behavioral Health office one day a week.

## CHAPLAINCY HEALTH CARE

My favorite part of volunteering is sitting with people; holding their hand, and listening to them (if they are verbal) or just sitting with them if they are quiet. I find it interesting to hear about their lives and what is important to them at the end. It can be difficult to calm those with Alzheimer's but if I am able to reach them at some level and keep them occupied so the nurses have time to do other things, it is very rewarding.

One day I sat with a patient with dementia. She had no short-term memory, but she had lived a fascinating life. She had been a singer when she was young. She and her husband moved to Washington

for his job. It was fascinating to hear her stories. I heard them over and over again that day, but she seemed very happy to have me listen.

I wanted to volunteer for a long time. I worked in hospitals for 30 years and it seemed like a natural step at retirement. It moved up in importance when my neighbor was terminally ill with cancer. Two years ago my father had hospice care when he died, so I've seen the benefits of this kind of care from several different perspectives. I find that volunteering with Chaplaincy Health Care is very fulfilling in my life. 🌱



Chaplaincy proudly presents  
HEALTH CARE



3<sup>rd</sup> Annual  
**End-of-Life  
CONFERENCE**  
6.5 CMEs  
THE ART & SCIENCE OF  
MANAGING ADVANCED ILLNESS  
FRIDAY, OCTOBER 19, 2018

Gain greater understanding of the complex issues in providing palliative and end-of-life care by attending the 2018 End-of-Life Conference.

**FEATURING KEYNOTE SPEAKER: Ira Byock, MD, FAAHPM, from Providence Health and Services, "The Best Care Possible"**

Early Bird Registration, \$100 (\$125 after October 5)  
Full Time Medical Student, \$50

**REGISTRATION | DETAILS | ACCOMMODATIONS**  
[www.ChaplaincyHealthCare.org/event/eolconference2018](http://www.ChaplaincyHealthCare.org/event/eolconference2018)

SPONSORED BY **KADLEC**  BellevueHealthcare

**FREE  
Community Presentation**  
By Dr. Byock

**"WHAT MORTALITY CAN TEACH US ABOUT LIVING - SAYING THE FOUR THINGS THAT MATTER MOST"**

**THURSDAY, OCTOBER 18 | 6:00 - 7:30 PM**

Presentation and Q & A along with book sale and signing.

Bethel Church Richland  
600 Shockley Rd, Richland, WA 99352

*No reservation needed.*



**KEYNOTE SPEAKER & COMMUNITY PRESENTER**  
**Dr. Ira Byock** is a leading palliative care physician, author, and public advocate for improving care through the end of life.  
He serves as Executive Director and Chief Medical Officer for the Institute for Human Caring of Providence Health and Services. Dr. Byock advances efforts to measure, monitor and improve whole-person health care systemwide. He is a practicing physician and is based in Torrance, CA.

## GRIEF SUPPORT GROUPS AND CLASSES

Coping with the death of a loved one can be difficult. Some people seek the individual assistance of a Grief Care Specialist. Others prefer spending time with a small group of people working together through their grief. Whatever you choose, we are here to help...**you are not alone.** Groups and classes are free and open to the public. Books available to borrow. May be purchased for \$27 each.

### Understanding Grief Class

*Saturday, September 22, 10 am–Noon*

*Wednesday, October 24, Noon–2 pm or 6–8 pm*

*Wednesday, December 12, Noon–2 pm or 6–8 pm*

*Call Cheryl (572-0593) for more info or to register.*

This one-time, 2-hour session is open to grieving adults. It covers common grief reactions, uniqueness of each person's grief, as well as healthy coping strategies. Includes a 30-minute DVD.

### Hope for the Holidays

*Thursday, November 1, 6–8 pm*

*Saturday, November 3, 10 am–Noon*

*Saturday, December 1, Noon–2 pm*

*Call Wanda (783-6243) for more info or to register.*

Available to help grieving people deal with the stress, loneliness, and confusion of the holiday season.

### Helping Children Grieve

*Contact Casey (corks@chaplaincyhealthcare.org or 783-7416) for info or to register.*

Open to adults looking for ways to support children and adolescents who have experienced a significant death. The 4-hour class is divided into two 2-hour sessions, one week apart. Participants view a DVD, engage in discussion, and receive written resources.

### Esperanza a Través del Dolor (Hope Through Healing)

*Call Alberto (460-5807) or Isabel (783-7416 ext. 3006) for time, location and to register.*

One-time, 2.5-hour class taught *in Spanish*. It is open to grieving adults. Includes group discussion on common grief reactions and healthy coping methods, as well as a short 20-minute DVD on the uniqueness of grief.

## DROP-IN GROUPS

### Grieving Parent's Support Group

*2nd and 4th Wednesdays of every month, 6–7:30 pm*

*Call Craig (572-8349) for more info or to register.*

This group is available to adults experiencing grief due to the death of a child of any age.

### First Year and Beyond: Drop-In Group

*1st Thursday of the month, Noon–1:30 pm*

*3rd Monday of the month, 6–7:30 pm*

*Call Cheryl (572-0593) for more info or to register.*

Drop-in format provides support to those who have experienced the death of a spouse or partner without the commitment of a 10-week group. Come share a cup of coffee, tea, and refreshments while remembering your loved one and learning about grief.

### Survivors of Suicide Support Group

*1st and 3rd Wednesdays of every month, 6–7:30 pm*

*Call Cheryl (572-0593) for more info or to register.*

The loss of a loved one by suicide can be especially traumatic and affects individuals differently. Some choose to attend a group soon after the loss; others may wait years. Wherever you are in the healing process, we invite you to come and join others on the same journey.

### NEW Gone Too Soon: Pregnancy & Infant Loss Group

*2nd Thursday of the month, 6:30–8 pm*

*Call Aggie (430-4204) for more info or to register.*

This group is available to adults who have experienced the loss of a baby before or after birth.

## OTHER GROUPS

### Working Through Grief: A Young Adult Support Group

*Thursdays, September 13–November 15, 5:30–7 pm*

*Call Emily (783-7416) for more info or to register.*

This group welcomes young adults ages 18–25 who are experiencing grief due to the death of a loved one. Books available to borrow. May be purchased for \$27.

### Widowed Support Group

*Tuesdays, Sept 11–Nov 13, Noon–1:30 pm or*

*Wednesdays, Sept 12–Nov 14, Noon–1:30 pm or*

*Wednesdays, Sept 12–Nov 14, 6 – 7:30 pm*

*Call Cheryl (572-0593) for more info or to register.*

This group welcomes widows, widowers and partners experiencing grief due to the death of their loved one.



## Coming to Terms with Loss

*Tuesdays, September 11–November 13, 5:30–7 pm*  
*Call Cheryl (572-0593) for more info or to register.*

Open to adults experiencing grief due to the death of a loved one. It is educational as well as supportive.

## NEW Healing Through Journaling

*Mondays, September 17–October 8, 2–3:30 pm*  
*Call Cheryl (572-0593) for more info or to register.*

This 4-week support group is offered for those who would like to explore the use of writing to express their grief

journey. We will use a variety of prompts, techniques, and guided exercises throughout the sessions.

## Cork's Place for Children, Teens & Families

*Ongoing groups meet regularly during the school year.*  
*Call Casey (783-7418) or email [corks@chaplaincyhealthcare.org](mailto:corks@chaplaincyhealthcare.org) for more info or to register.*

Sessions are specifically for children and adolescents ages 3 to 17 years. A separate support group for parents and guardians meets at the same time the children or teens are in their session.

*Chaplaincy Health Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.*  
*ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-509-783-7416.*  
*注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-509-783-7416。*

## WISH LISTS

Donated items are important to our programs and are an easy way to support the families and patients in our care. If you can help, we would be grateful. These “little things” can help a lot!

### Hospice Kitchen Wish List

- Bottled cranberry or apple juice (2 quart)
- Vanilla or chocolate Ensure (generic ok)
- Cans of frosting
- Cake mixes
- Coffee (regular)
- Individually wrapped Stash tea bags
- Individual packs of snacks (i.e., nuts, crackers, trail mix, cookies, candy)
- Canned chicken (Kirkland brand)
- Bags of walnuts and almonds
- Gift cards for perishable items
- Laundry detergent (perfume and dye free)
- Three-way light bulbs
- AA batteries

### Cork's Place Wish List

- Art canvases (any size)
- Unscented tea lights
- New, smaller stuffed animals
- Bubbles
- Unopened Polyfil stuffing
- Decorative journals
- Mod Podge
- Glitter
- Large bottles of tempera paint
- Gift cards for art supplies (Joann's, Hobby Lobby, Michael's, Craft Warehouse)

### Bereavement Support Groups Wish List *(Please identify donation as for Bereavement.)*

- Swing arm TV mount
- Smooth black writing pens, such as Pilot, Sarasa, Uniball
- Plain copier paper
- Small notebooks, no larger than 7" x 9", lined or unlined
- Ink pads for rubber stamps, all colors, dye-based (not pigment-based)
- Glue sticks
- Mixed media drawing paper/pads, 11" x 14" or smaller, 90lb. weight
- Crayons and brush pens, all colors and sizes
- Markers (odorless), all colors, sizes, and point shape
- Artist-grade colored pencils (i.e., Prismacolor, Derwent, Lyra), regular & water-soluble, regular & jumbo sizes
- Scissors

### Other

- Vacuum cleaner





# GIFTS RECEIVED IN *Loving Memory & in Honor*

Thank you for remembering and honoring loved ones with gifts to Chaplaincy Health Care. Your loved ones, and the names of those who generously donated in their memory, are very important to us. If we have made any errors, please accept our sincere apology.

## **Phyllis & Hugh Adams**

*Don and Carol Harris*

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*For your convenience,  
memorials and donations may be made  
on our secure website:*

**chaplaincyhealthcare.org**

# Evening for the Angels

A heartfelt thanks to everyone who sponsored the event, donated their time, products or services, or came out to enjoy the evening with us. We are blessed by your support!

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TO CANCEL or to receive this newsletter electronically,  
please email [info@chaplaincyhealthcare.org](mailto:info@chaplaincyhealthcare.org)  
or call **(509) 783-7416**. *Thank you!*



Connect with us on Facebook

## RSVP TODAY

# Lighting the Path

## FUNDRAISING BREAKFAST

**Nov. 6, 2018 | 7:30–8:30 a.m. | Three Rivers Convention Center**

Please join us in learning about the many ways Chaplaincy Health Care touches lives in our community. This year's event will feature Cork's Place, our grief support program for children, teens, and families. Donations will be accepted during the program.



Expert Guidance During Illness and Grief

Thank you to our corporate sponsors:

**AECOM at WTP** and **WRPS**

To reserve your table (for 10 guests) please RSVP to  
Heather at **783-7416** or [heatherf@chaplaincyhealthcare.org](mailto:heatherf@chaplaincyhealthcare.org).