

# Chaplaincy

HEALTH CARE

## 2022 Community Impact Report





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"You matter because you are you.  
You matter to the last moment of your  
life, and we will do all we can, not only  
to help you die peacefully, but also to live  
until you die."

- Dame Cicely Saunders,  
founder of Hospice

## CEO Message



2022 was another year of unprecedented change. Time and time again, I have been reminded that it is only by working together – you and Chaplaincy – that we have been able to make such a positive impact on our community. As a result, we have regularly said this to those we meet, “YOU are Chaplaincy.”

Chaplaincy continues to serve both Benton and Franklin Counties by providing wise and compassionate care in times of crisis, during challenging illness, at end of life and after a loss. In 2022, we served more patients and family members than ever before. We also provided chaplain care to area hospitals, the jail and juvenile detention center.

**CORK’S PLACE KIDS GRIEF CENTER:** Cork’s Place is growing and serving more kids than ever before. In 2022, we provided support to over 300 kids and their families after the loss of a loved one - support they otherwise would not have had. YOU make these services possible, so our kids get the support they deserve to live their best lives. Because of generous community investments, we can provide this critical program to families in our community at zero cost.

**HOSPICE PROGRAM:** We have been growing several of our Hospice services so that each person in our community can live a best life at every single stage. We are stretching Hospice services to reach farther into Franklin County so residents in more rural areas can receive even greater access. We have also added more bilingual staff, which allows us to reach community members that are entitled to our services but have not had access to them before.

**BEREAVEMENT PROGRAM:** Our Chaplain and Bereavement specialists served thousands of people in 2022 during times of grief and crisis. After the loss of a patient, Chaplaincy stays with the patient’s family for a full year with support and guidance through grief. Our mission is to provide an exemplary level of compassionate spiritual and emotional care.

Our community can have peace of mind knowing that when they need Chaplaincy, we are here. Thank you for your loyal and continued partnership.

**YOU are Chaplaincy.**

Sincerely,

Laurie Jackson, CEO

# Mission, Vision and Values and Service Area

## Our Mission

To guide our community members to live their best lives, even and especially through the end of life.

## Our Vision

Chaplaincy Health Care is the recognized source for expert guidance during a crisis, at and through life's end, and following a loss.

## Our Values

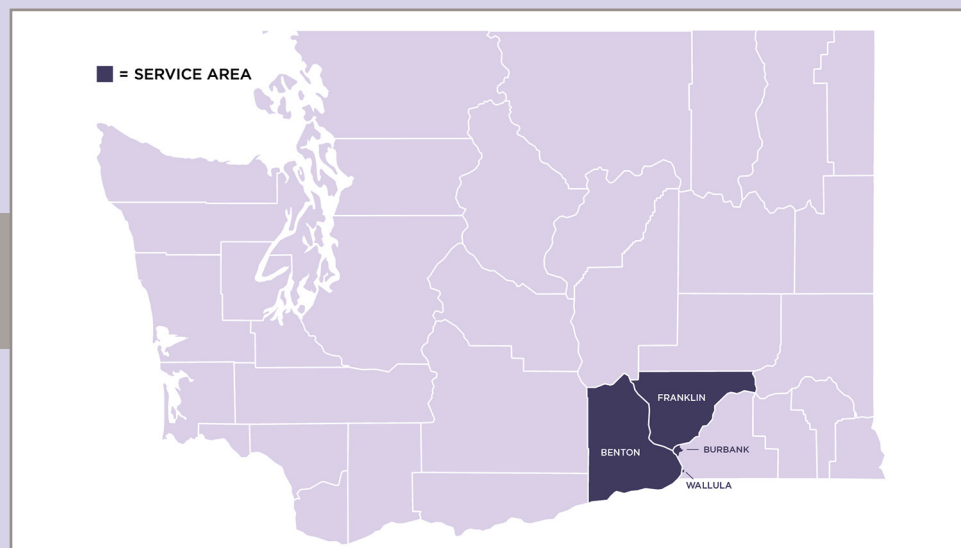
- Exemplary Client Care
- Personal and spiritual growth
- Supportive work environment
- Connection with the community
- Passion for the work
- Humility

## Our Service Area

Chaplaincy Health Care serves Benton and Franklin County. We also partner with hospice providers in Wallula and Burbank to serve families living in those cities.

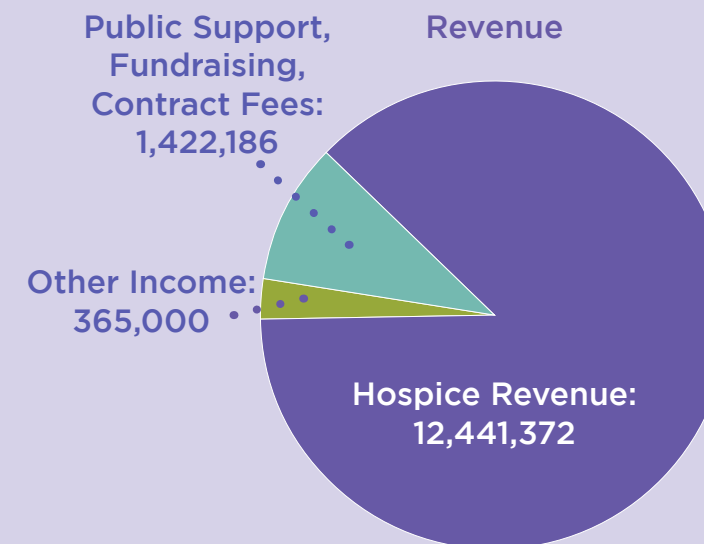
We provide care wherever patients call home. This includes:

- Private homes
- Adult Family Homes
- Assisted Living Facilities
- Skilled Nursing Facilities
- Chaplaincy's Hospice House

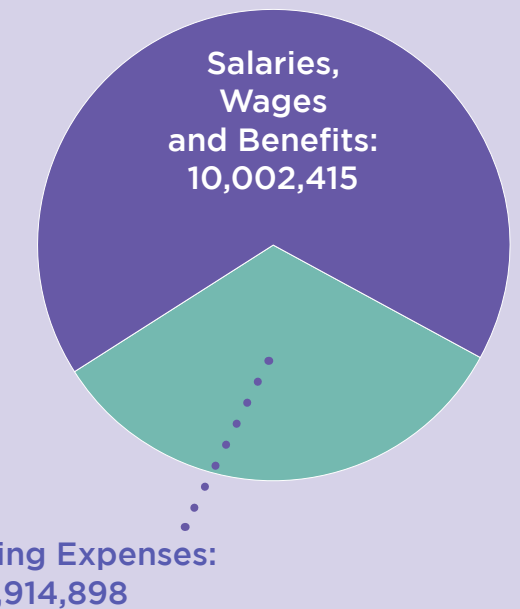


# Financial Report and Fundraising Breakdown

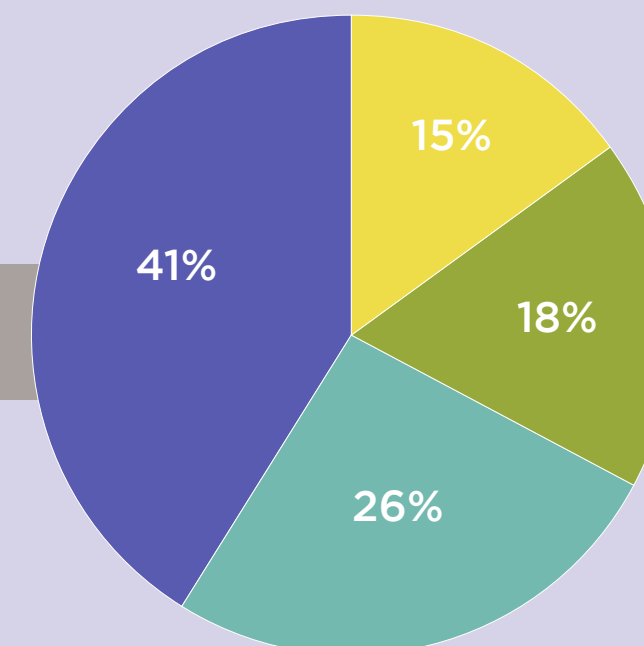
## Financial Report



## Expenditures

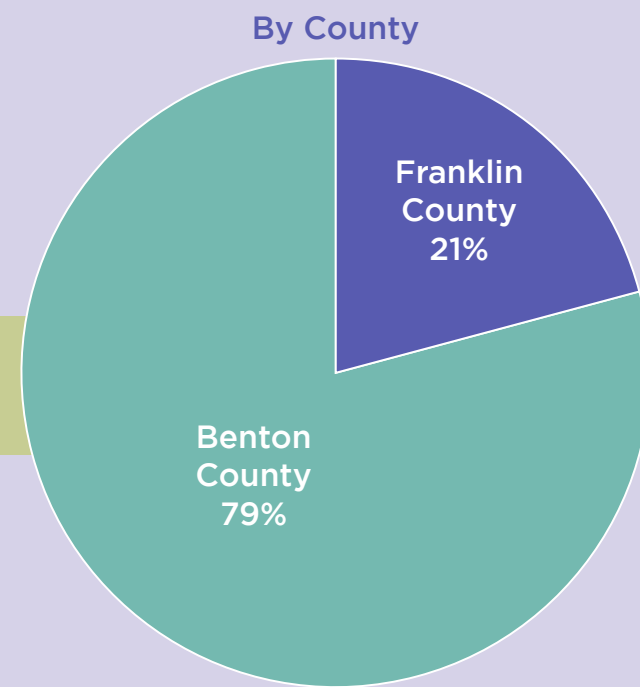
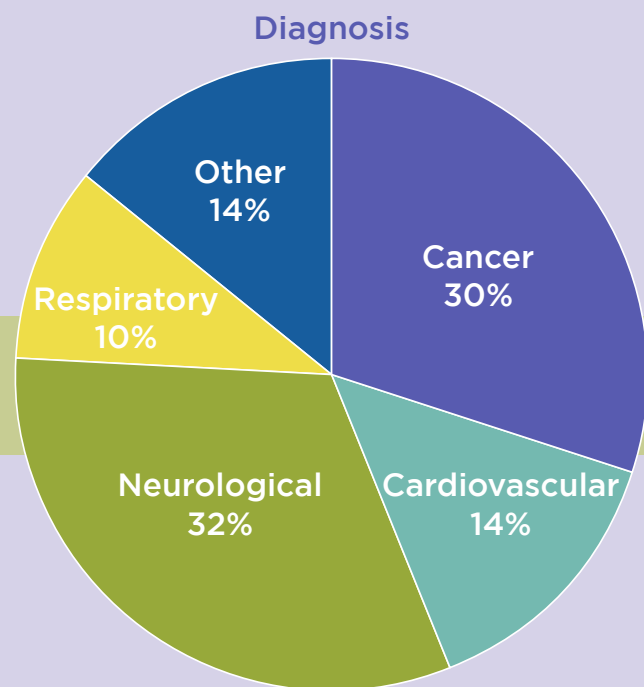
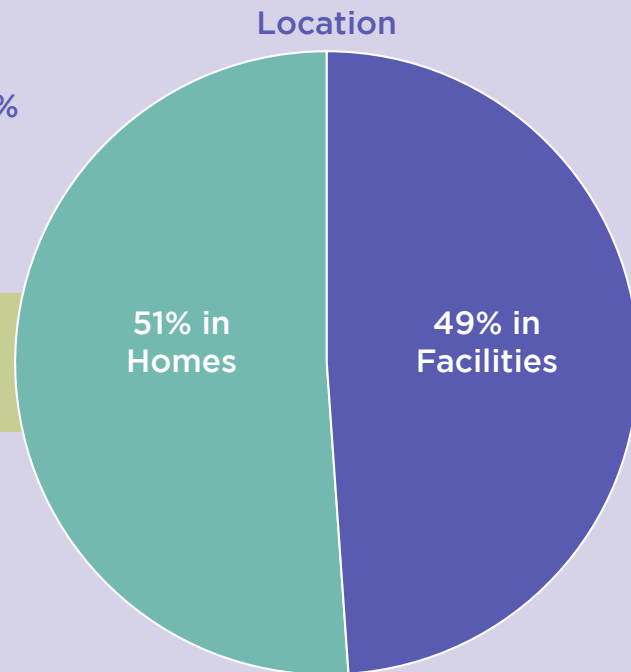
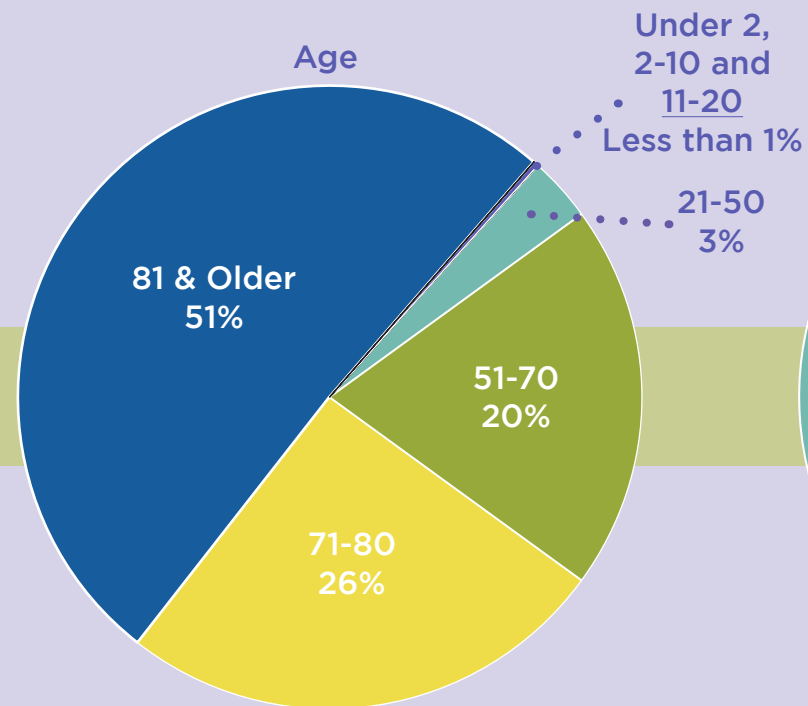


## Fundraising Breakdown



# Hospice

Chaplaincy Health Care served a total of **1,257 patients in 2022.**



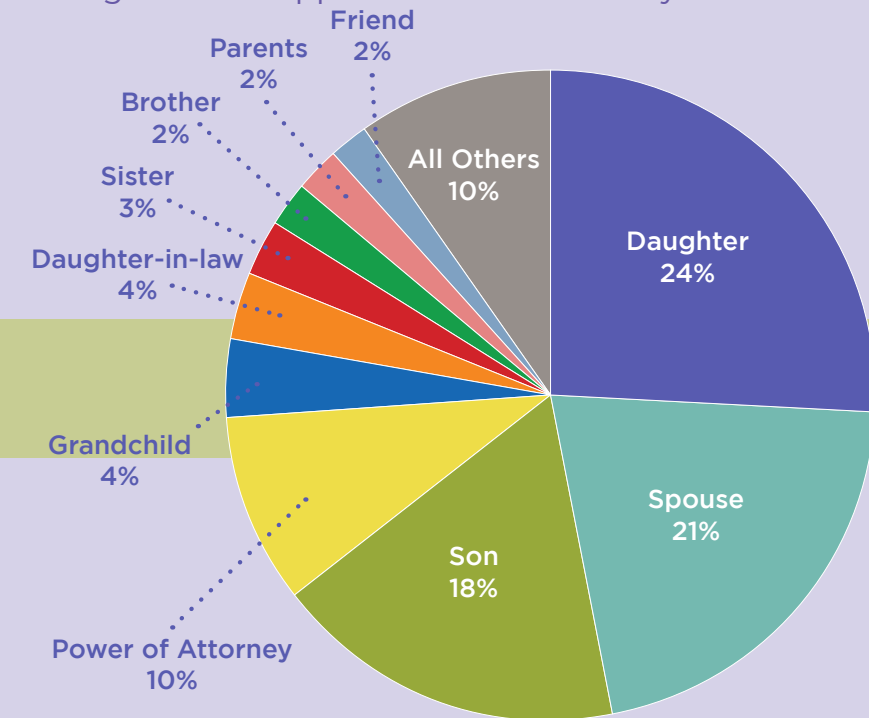
"The staff were so loving with my dad, and to me. The hospice house took a tremendous weight off my shoulders so that I could use my energies for my last moments with my dad."  
- Cathy, Daughter of a Hospice Care Recipient

# Bereavement Program and Five Wishes Advance Directive

## Bereavement Program

**1252 adults** received bereavement care in 2022.

201 of these adults were unattached to Hospice and took advantage of our community bereavement program. Our bereavement services are offered to all community members, at no cost due to the generous support of our community.



## Five Wishes Advance Directive

At Chaplaincy Health Care, we are committed to educating our community about advance directives and providing a copy of the Five Wishes Advance Directive to all who want one. Chaplaincy staff present the Five Wishes Advance Directive to community groups on request.

In 2022, we presented to 14 different community groups. We provided 436 individuals with the Five Wishes Advance Directive. Community members can call us at (509) 783-7416 or email [info@chaplaincyhealthcare.org](mailto:info@chaplaincyhealthcare.org) to request a presentation or receive a copy of Five Wishes.



**14 Community Groups**



**436 Individuals**

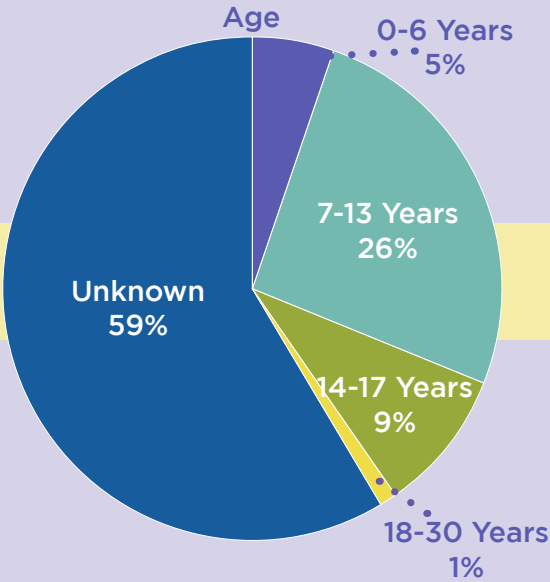


# Cork's Place Kids Grief Center and Chaplain Services

## Cork's Place Kids Grief Center

333 kids, teens and adults received care through Cork's Place Kids Grief Center in 2022.

"When I came to Cork's Place, it was like talking to people who had gone through the same types of things as you. You're able to connect with them, and it helps you realize that you're not alone." - Cork's Place Teen



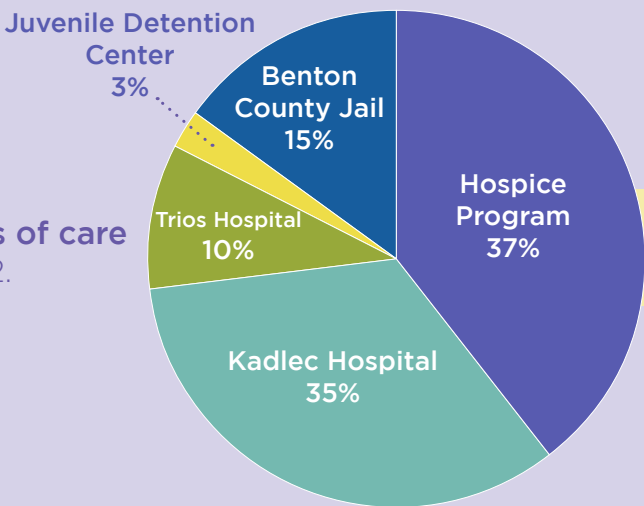
## The Future of Cork's Place

Cork's Place has made some exciting changes for 2023. To serve more kids and families in our community, we have restructured the Cork's Place program. Instead of a year-long program, Cork's Place will offer four-week and one-day programs in 2023. These new programs will be offered throughout the year.

In addition to restructuring the program, Cork's Place has moved to 2108 Entiat, Kennewick, next to Chaplaincy's Hospice House in 2023. The new location will allow more participants to meet at the same time and provide more space for activities. These changes ladder up to the Cork's Place goal of equipping kids and adults with tools and resources for coping with grief so they can live their best lives. We look forward to making a larger impact in our community and serving more kids and adults than ever before.

## Chaplain Services

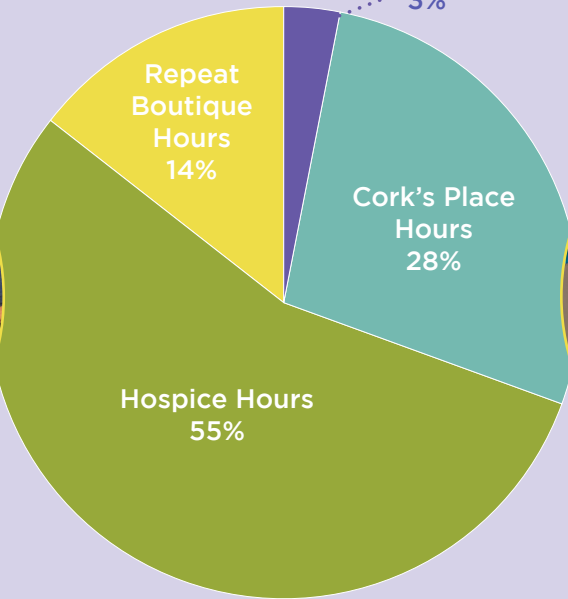
Chaplains provided over 20,000 hours of care to members of our community in 2022.



# Volunteer Services and Repeat Boutique

## Volunteer Services

Volunteers provided 1,680 hours of service in 2022.



## Repeat Boutique

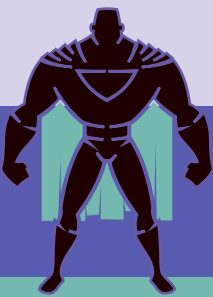
Repeat Boutique thrift store offers a unique shopping experience, and all proceeds benefit hospice care. Every donation and purchase supports patients and families using hospice services.



Approximately 10,000 customers visited the store



61,663 items donated



# Key Partnerships

## OUR CHAMPIONS OF CARE

Presenting Champions



Gold Champions



Silver Champions



Bronze Champions



Partners in Care



Community Partners



# Member Congregations and Board of Directors

### Member Congregations

All Saint's Episcopal Church	Morning Start Missionary Baptist Church
Bethel Church	New Hope Missionary Baptist Church
Bethlehem Lutheran Church	Northwest United Protestant Church
Central Church	Parish of the Holy Spirit
Christ the King Catholic Parish	Pasco Riverview Adventist Church
Church of the Nazarene, Richland	Redeemer Lutheran Church
Columbia Community Church	Richland Lutheran Church
Congregation Beth Shalom	Riverview United Methodist Church
Eloptia United Church of Christ	Shalom United Church of Christ
First Christian Church, Kennewick	Southside Church
First Lutheran Church, Kennewick	St. Joseph's Catholic Parish
Pasco First Lutheran Church	St. Patrick's Catholic Parish
Kennewick First Presbyterian Church	St. Paul's Episcopal Church
First United Methodist Church, Kennewick	West Highland United Methodist Church
Lord of Life Lutheran Church	Westside Church
Meadow Springs Presbyterian Church	

### Board of Directors

<b>John Serle</b> Retired Member Congregation: Riverview Adventist	<b>Dr. Navdeep Gill</b> Palliative Care Director, Providence Richland At Large Member	<b>Quinn Smith</b> Physician, Columbia River Eye Center Member Congregation: Shalom United Church of Christ
<b>Syndee Saucedo Cavazos</b> Program Manager, Catholic Charities Member Congregation: St. Joseph Catholic Parish	<b>Ron Kathren</b> Professor Emeritus (Retired), Washington State University Member Congregation: Congregation Beth Shalom	
<b>Farion Williams</b> Associate Dean of Clinical Education, WSU College of Medicine At Large Member	<b>George Cicotte</b> Owner, Cicotte Law Firm At Large Member	
<b>Shelley Matta</b> Clinic Manager, Pediatrics for You At Large Member	<b>Bruce Covert</b> Senior Vice President, Amentum Member Congregation: Christ the King	<b>Barb Mead</b> Retired, formerly Vice President of Lourdes Counseling Services At Large Member





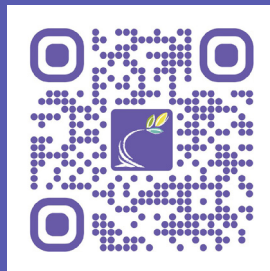
# Voted Tri-Cities Best Hospice!

Proud to be the Tri-Cities Best Hospice

Thank you to our community for voting us the  
**Tri-Cities Best Hospice Care in the 2022 Tri-Cities Best Awards!**

We are honored to receive this award and  
even more honored to care for this community.

For more information about Chaplaincy Health Care,  
scan the QR code below.



1480 Fowler Street, Richland, WA 99352  
(509) 783-7416 • [chaplaincyhealthcare.org](http://chaplaincyhealthcare.org)